



Nondiscrimination Statement

Discrimination Is Against the Law

Yuma District Hospital and Clinics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), sex (consistent with the scope of sex discrimination described at § 92.101(a)(2)), age, or disability. Yuma District Hospital and Clinics does not exclude people or treat them differently because of these characteristics.

Services Provided for Equal Access

Yuma District Hospital and Clinics provides, free of charge:

- Auxiliary aids and services for individuals with disabilities to ensure effective communication, such as:
 - Qualified sign language interpreters
 - Written information in accessible formats (e.g., large print, audio, accessible electronic formats)
- Language assistance services for individuals whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact:

Bill Hughes, RN

Director of Quality and Regulatory Compliance

1000 W. 8th Avenue

Yuma, CO 80759

Phone: (970) 848-4606

Fax: (970) 848-4955

Email: bhughes@yumahospital.org

Grievance Procedure

If you believe that Yuma District Hospital and Clinics has failed to provide these services or discriminated on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Director of Quality and Regulatory Compliance. You may file in person, by mail, fax, or email. Assistance is available upon request.

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

- Online: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- By mail:
 - U.S. Department of Health and Human Services
 - 200 Independence Avenue, SW
 - Room 509F, HHH Building
 - Washington, D.C. 20201
- By phone: 1-800-368-1019
- TDD: 800-537-7697
- Complaint forms: <http://www.hhs.gov/ocr/office/file/index.html>

Language Assistance Services

ATTENTION: Language assistance services, free of charge, are available to you.

Español (Spanish) ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (970) 848-5405.

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (970) 848-5405.

繁體中文 (Traditional Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (970) 848-5405。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (970) 848-5405 번으로 전화해 주십시오.

Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (970) 848-5405.

العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (970) 848-5405.

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer (970) 848-5405.

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (970) 848-5405.

नेपाली (Nepali) ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ। फोन गर्नुहोस् (970) 848-5405.

Tagalog (Filipino) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (970) 848-5405.

日本語 (Japanese) 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。(970) 848-5405 まで、お電話にてご連絡ください。

It is against the law to retaliate against anyone who opposes discrimination, files a grievance, or participates in the investigation of a grievance.